

## TERMS & CONDITIONS

**PRICE & SPECIFICATION** - Pricing for Materials and (where applicable, labour) is based on the project information supplied at time of quote. When both parties agree to move forward with a project please note that Electrum Charging Solutions (ECS) will assist with changes. ECS is not responsible for any additional costs incurred due to last minute changes or where incorrect information has been supplied. Our quotations stipulate valid "to" date and often can be extended for longer periods. However, functionality and style of equipment can be subject to change. We cannot guarantee that pricing and style of equipment will not change for projects with multiple phases. We are subjected to what is available at time of manufacturing.

**DELIVERY** - Unless otherwise stipulated shipping charges will apply.

**RETURNS** - Electronic Equipment such as Meters and Electric Vehicle Supply Equipment have a 30-day return policy only returnable if in the factory sealed original manufacturers packaging.

**WARRANTY** - Electrum Charging Solutions (ECS) supports the Manufacturers Standard Warranty terms and conditions. Optional extended Warranty programs can be purchased through Electrum Charging Solutions. ECS warrants to the original consumer purchaser and not for the benefit of anyone else that this product at the time of sale by ECS is free of defects in materials and workmanship under normal and proper use for one year from the purchase date. ECS's only obligation is to correct such defects by repair or replacement at our option. For details visit [www.electrumcharging.com](http://www.electrumcharging.com) or call 1 866 898-3873. This warranty excludes and there is disclaimed liability for labour for removal of this product or reinstallation. The warranty is void if this product is installed improperly or in an improper environment, if it is overloaded, misused, opened, abused or altered in any manner, if it is not used under normal operating conditions and not in accordance with labels and instructions. There are no other implied warranties of any kind including merchantability and fitness for a particular purpose, but if any implied warranty is required by the application jurisdiction, the duration of any such implied warranty including merchantability and fitness for a particular purpose is limited to one year. ECS is not responsible for incidental, indirect, special, or consequential damages, including without limitations, damage to, or loss of any equipment, lost sales or profits or delay or failure to perform this warrant obligation. The remedies provided herein are the exclusive remedies under this warrant, whether based on contract, tort or otherwise.

**DEFECTIVE GOODS** - Goods deemed defective will be replaced under the Manufacturer's Warranty, labour may or may not apply.